Fillable Forms Frequently Asked Questions

Forms are provided as Adobe Acrobat PDF documents that you can print from any computer on which <u>Adobe Acrobat Reader 6.0</u> or newer is available. If you have viewed a San Diego Superior Court form on your computer, you probably have the software you need.

What is a fillable form?

A fillable form has fields in which you can enter text. The box for the field appears when you **click on the place where you want to enter text**.



I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

It may also have boxes you can check by clicking on them.

- I served the person cited (name): With the citation and petition as follows:
 - a. by serving
 - (1) V Person cited.
 - (2) R Person and title or relationship to

How do I go to the next field?

We **recommend that you use the TAB key** so that you will not accidentally miss any fields. Either use your **mouse** to go to the next area where you wish to enter text and click when the little hand turns into an I-beam or **press** the **TAB** key on your keyboard.

Can I save a form after I fill it out?

You **cannot save** a filled-out form if you are using **Adobe Reader (FREE)**. We suggest that you print yourself a copy for your records.

How do I print a form? Click on the Print This Form button at the end of the form:

Print This Form

When the **Print** box pops up, click **OK**, and your form should print.

Alert! If you are working on a public or shared computer, remember to click the Clear This Form button at the end of the form when you are finished. This will keep other people from seeing what you enter on your form.

Clear This Form

If you are using **ADOBE ACROBAT READER** (FREE), you cannot save the text you enter in a form.

How do I find out what version of Adobe Reader I have?

Open your Adobe Reader program, click on **Help**, then click on **About Adobe Reader**. A box will appear that will show which version of Adobe Reader you have.



I have more text that needs to be entered on the form, and I'm out of room. Now what do I do?

You cannot add more text to a field once it is full.

My form prints smaller than the space available on my paper. How can I make the form bigger?

You can fix this problem by **changing the settings** in the **Print** box.

When the **Print** box pops up, check the section that says **Copies and Adjustments**.

Make sure that the options **shrink oversized pages to paper size** and **expand small pages to paper size** are **unchecked**.

Then click **OK** to print.

Why do I only see a blank window when trying to open a form?

- If you are using Reader version 6, <u>download a FREE copy of the most current</u> <u>Reader from Adobe</u>. Versions earlier than 6.0.2 had a known problem with some PDF files displaying improperly.
- <u>Click here</u> for Adobe's Support Knowledgebase: PDF Pages Don't Appear in Web Browser Window.

Who can I contact for more help?

- For help **downloading** a form from the Self-Help Center Web site, <u>click here</u>.
- For help **installing and using Adobe Reader** or another Adobe program, contact Adobe through its Web site at http://www.adobe.com/support/products/acrreader.html.

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