



## Welcome to the Family Law Facilitator (FLF)

### *VIDEO CHAT*

#### [What is Video Chat and why should I use it?](#)

Need information but don't have time to come to court to get your questions answered? Welcome to Video Chat!

This new FLF service allows self-represented litigants to schedule a 15 minute Skype video call to speak with Family Law Facilitator staff to get their questions answered. FLF staff can provide you with information specific to your case, such as case status, next steps, options to resolve issues, referrals to workshops or other self-help services, or general family law information about processes and procedures.

**IMPORTANT:** To access this service, you will need a Skype address and the ability to receive a Skype call from us. A few minutes before your scheduled FLF video chat you will receive a request from FLF via Skype to accept a request to add the FLF Skype address to your list of contacts. You **MUST** accept this request before FLF can proceed with the video chat. (For more information about how to accept this request, click [here](#).) Please make sure you provide us with a working telephone number so we may call you if the video chat cannot proceed for any reason.